

How to File a claim for Colonial Life benefits

FOR FASTEST RESULTS, FILE ONLINE:

- 1 Go to **ColonialLife.com** and click Register or Login in the upper-right corner.
- 2 After selecting Policyholder, fill out the required information and click **Submit**.
- 3 Enjoy streamlined claims management and faster service online.

DIGITALLY FILE ALL TYPES OF CLAIMS



Disability Insurance



Leaves of absence
(disability, FMLA maternity, etc.)



Life Insurance



Accident, Critical Illness, Hospital Insurance, Cancer Insurance



Wellness benefits for screening tests

Not sure which type of claim to file? No problem.

Just answer a few questions on the website and we'll help you figure everything out.

BEFORE YOU FILE:

Review the appropriate claims checklist at **ColonialLife.com** and have this information handy to make the process go smoothly. Proper documentation must be submitted when filing your claim.

AFTER YOU FILE:

Check your claim status and manage your claim by logging into your account at ColonialLife.com. If you need to talk to someone, give us a call.

OTHER WAYS TO FILE A CLAIM:

Fax: 1.800.880.9325

Mail: P.O. Box 100195, Columbia, SC 29202

Colonial Life is committed to providing you, our valued customer, a market-leading claims experience. We look forward to serving you on ColonialLife.com.

ColonialLife.com

Colonial Life products are underwritten by Colonial Life & Accident Insurance Company, Columbia, SC. Colonial Life & Accident Insurance Company is not licensed in New York. In New York, insurance products are underwritten by The Paul Revere Life Insurance Company, Worcester, MA, and administered by Colonial Life & Accident Insurance Company.

©2021 Colonial Life & Accident Insurance Company. All rights reserved. Colonial Life is a registered trademark and marketing brand of Colonial Life & Accident Insurance Company.

On the policyholder site you can:

View benefit details

- Here you'll find a copy of your policy to see what's covered and benefit amounts

Track your claim

- Follow your claim from start to finish and receive alerts if we need additional information



Sign up for direct deposit and receive payment faster